




The industry's foundation for collectively addressing social challenges in an increasingly connected world.

A photograph of four young Indigenous Australian boys playing basketball on a dirt court. The scene is captured at sunset, with warm, golden light illuminating the boys and the ground. One boy on the left is jumping high, reaching for a basketball. Another boy in the center is also jumping, looking up at the ball. A third boy is in the background, and a fourth boy is on the right, looking towards the action. The background is a soft, out-of-focus landscape under a hazy sky.

Telco Together Foundation acknowledges the Traditional Owners and Custodians of Country throughout Australia and acknowledges their continuing connection to land, waters and community.

We pay our respects to the people, the cultures and the Elders past, present and emerging.

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Our vision is to ensure every person in Australia is positively affected by the use and provision of technology, and this year has been one of deepening our impact in these programs.

Through the Industry Impact Hub, we have been working with our members to better support victims and survivors of domestic and family violence, assessing how we can better tackle tech-facilitated abuse, and working to reduce modern slavery in telco supply chains. We have also continued to work towards greater resilience in young Australians through Small Change Big Change.

Collaboration is at the heart of our work of developing industry-wide solutions to social issues – and we are so grateful for the many people across the industry who are contributing to this work. Our Roundtable members through the Industry Impact Hub are esteemed representatives from telecommunications companies, united by a shared commitment to social responsibility and leveraging the industry's potential for positive change.

We also engage closely with subject matter experts across our streams of our work, including Industry, Government, Researchers, and frontline organisations providing vital support to Australian people. We deeply appreciate their commitment to supporting our efforts to make a meaningful difference in the lives of individuals and communities. We couldn't achieve the depth of our work without their valuable time and contribution.

Collaboration is also key to our Small Change Big Change program. We are delighted to continue to welcome new organisations to the Small Change Big Change family and are especially grateful for the

partnership with Aussie Broadband – who reached \$500,000 in customer contributions towards building resilience in young Australians during this period. Our Community Partners continue to do important work in this area, and we are committed to continued growth of this program.

This period saw the departure of my co-founder and founding Chair of Telco Together Vaughan Bowen. The Foundation began with Vaughan, and his vision and contributions to the development of the Foundation have been invaluable. Vaughan was able to join us at the Foundation's 10th Anniversary Dinner in November 2022 as his last official event – it was a fitting setting to celebrate the achievements of the last 10 years under his guidance and stewardship.

Huge thanks and gratitude for the efforts of the TTF team, competently led by General Manager Warren Sainsbury. We are delighted to have welcomed through new members to the team during the period - Margaret Morosi as Corporate PARTnerships Manager, Max Jared Einsohn as Strategic Projects Officer and the return of Michael Goschnick to spearhead the development of Small Change Big Change.

As an organisation, we are driven by a strong focus on the impact that this work can have on the people impacted by domestic and family violence, modern slavery and young Australians more broadly. We are truly humbled by all the contributions of our members, friends and supporters and look forward to deepening this impact in FY24.



Renee Bowker
Acting Chairperson

Letter From Our Chair

Our Vision

Our vision is to ensure that every person in Australia is positively affected by the use and provision of technology.

We do this by providing an industry forum dedicated to collectively addressing social issues in our increasingly connected world. By providing a space for the industry to gather around social issues that are impacted by the technology we provide – issues such as domestic and family violence and modern slavery in telco supply chains – we are able to create collaborative industry wide responses.

We are determined in our belief that through collaborative efforts, the technology industry can be a transformative force. Together, we strive for a better outcome for all people in Australia.



Our Impact

The Telco Together Foundation is a member-based charity, founded in 2012, to enable the telecommunications industry to make a significant social contribution within Australia. Through our initiatives, we raise awareness for important causes in an increasingly connected world, develop industry wide responses to social issues and promote and increase giving by providing seamless ways to give back to a wide range of beneficiaries.

Together we support Australians by building resilience in youth, supporting domestic and family violence victim survivors, and reducing modern slavery in global supply chains.



Uniting Telcos

Our membership brings together 28 of Australia's most community driven telcos, representing more than 90% of the Telco Industry.



Empowered Collective Giving

Together we facilitate more than 20,000 regular consumer donors to give back

Collectively our donors have raised over 3 million dollars for our community partners



3 cause areas

- Domestic and Family Violence
- Modern Slavery
- Building Resilient Young Australians



>\$7M

As a registered charity we've raised more than \$7M towards complex social challenges since founding in 2012.

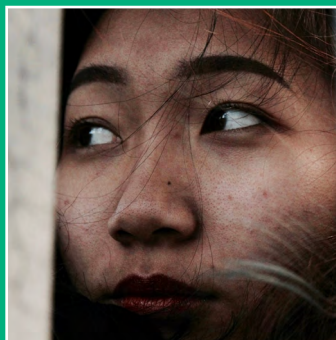
Our Year in Review

2022



August

- ACOMMs Awards Charity Partner for 10 years
- Margaret Morosi appointed as Corporate Partnerships Manager



September

- FRDM announced as the selected partner for the Impact Hub's Modern Slavery Supplier Risk Platform



October

- Max Jared Einsohn appointed as IIH Strategic Projects Officer



November

- Official TTF 10th Anniversary Celebrations held at Melbourne Aquarium with 60 member, supporters, beneficiaries and staff attending
- TTF features as charity partner at CommsDay Wholesale Forum, Sydney Australia



December

- Impact Hub launches DFV Insight Series - a series of webinars to support telco's who have taken the DFV Pledge to continuously improve their support for victims and survivors of DFV

The first session was "The Golden Rules of DFV Response"

Our Year in Review

2023



January

- Modern Slavery Supplier Risk Platform training begins
- Janet Granger-Wilcox joins the Board of Directors



February

- Impact Hub launches DFV Best Practice Forum, giving DFV Roundtable members an opportunity to share challenges, trends and best practices



March

- Impact Hub host second DFV Insight Series - "DFV red flags and what to do about them"



April

- Impact Hub host second DFV Best Practice Forum



May

- TTF features as industry charity partner and judge at CommsDay Summit and Edison Awards



June

- Impact Hub hosts DFV third Insight Series - Vicarious Trauma
- TTF feature as charity partner at CommsDay Policy Forum
- Michael Goschnick appointed Fundraising & Program Manager, SCBC



Our Causes

As an industry, we are unique in that we have direct access to nearly every business and consumer in the country and with that amount of reach comes a responsibility to support those we can.

Together, we've selected the cause areas where:

- a) There's a direct link to the telco industry
- b) We can make the greatest impact

- 1 Australian Bureau of Statistics' (ABS) 2021-22 Personal Safety Survey (PSS)
- 2 Australian National Research Organisation for Women's Safety (ANROWS). (2022). Technology-facilitated abuse: National survey of Australian adults' experiences.
- 3 Children and Technology Facilitated Abuse in Domestic and Family Violence Situations. eSafety
- 4 AIHW (2021)
- 5 Australian Federal Police (2022) Reports of Human Trafficking and Slavery to AFP reach new high
- 6 Anti-Slavery Australia (2023)
- 7 Australia | Walk Free: <https://www.walkfree.org/global-slavery-index/country-studies/australia/>
- 8 Mission Australia, Annual Youth Survey 2022
- 9 AIHW (2022a)



Domestic & Family Violence

One in 4 women and 1 in 8 men have experienced violence by an intimate partner or family member.¹

One in two Australians (aged 18 and over) has experienced technology facilitated abuse at least once in their lifetime.²

Over one quarter (27%) of domestic violence cases involve technology-facilitated abuse of children.³

DFV is a costly problem for Australia. The estimated cost of DFV to the Australian economy is over \$30 billion per year.⁴

We are actively implementing comprehensive initiatives including DFV framework systems within Telco organisations, with a primary goal of increasing education, awareness, and support for victim-survivors of DFV.



Modern Slavery

In the 2021-2022 financial year, the AFP received 294 reports of alleged human trafficking and slavery offences. This was the highest ever recorded and an increase from 224 in the previous financial year.⁵

Only 1 in 5 victims of modern slavery in Australia are identified.⁶

The Walk Free Foundation estimates that on any given day in 2021, there were 41,000 individuals living in modern slavery in Australia. This equates to a prevalence of 1.6 people in modern slavery for every thousand people in the country.⁷

We are engaging with industry, software developers and MS specialists, utilising a Modern Slavery Supplier Risk Assessment tool and implementing highly focused initiatives. Our primary goal is to have the greatest positive impact on educing modern slavery in telco supply chains internationally and assisting telcos to meet their Commonwealth Modern Slavery Act 2018 reporting requirements.



Resilience in young Australians

Our young people are facing an increasing number of social challenges, such as political instability, economic inequality, and racism. These challenges can make it difficult for young people to feel hopeful about the future and can lead to feelings of isolation and despair.⁸

In 2022, suicide and self-inflicted injuries were the leading specific cause of disease or injury for males, and anxiety disorders were the leading specific cause among females.⁹

In 2022, the leading causes of total burden varied between males and females. Suicide and self-inflicted injuries were the leading specific cause of total burden among males, and anxiety disorders were the leading specific cause among females.⁹

We are actively working on multi-faceted strategies to increase funding towards programs and services that address these challenges, including measures to improve one's mental health, sense of identity and connections within their local context or environment.

Our Strategy

Our Corporate Partnerships Strategy is the driving force of our mission to amplify the positive influence of technology in our communities. We recognise that achieving social good necessitates collaboration with businesses of all sizes. Through strategic corporate partnerships, we aim to establish synergistic alliances that drive transformative change.

Shared Values

Central to our Corporate Partnerships Strategy is the alignment of values and objectives. We seek out organisations that share our dedication to social responsibility, innovation, and bettering the lives of Australians. These partnerships harness the Australian Telecommunications sector's collective strength to address pressing societal issues.

Customised Collaboration

We understand that each corporate partner brings unique assets to the table. Therefore, we tailor our collaborations, co-designing initiatives that leverage their resources, expertise, and reach towards specific objectives. Be it consumer engagement, event promotion or employee volunteering, we ensure that partnerships yield the greatest positive impact.

Mutual Growth

Our vision extends beyond immediate philanthropy. Within our strategy, we prioritise the facilitation of knowledge exchange, the nurturing of skill development, and the pursuit of rigorous research and exploration of new markets and opportunities. In doing so, our partnerships become dynamic catalysts for mutual growth, empowerment, and sustainable progress. Together, we embark on a journey that not only gives back meaningfully but also propels us forward towards a future filled with boundless potential and shared prosperity.



Our Streams of Work

As we forge new partnerships and bolster existing ones, these two streams of work, the Industry Impact Hub and Small Change Big Change, further underscore our commitment to leveraging telecommunications' immense potential for a brighter, more connected, and inclusive future for all Australians.



The Industry Impact Hub is our forum for fostering collaboration and innovation across and within the telecommunications industry with the laser focus of driving positive social change. Through this work, we bring together industry leaders, experts, and our members, to tackle complex industry-specific social challenges, drive sustainability, and leverage the power of the industry to deliver positive social impacts.



Small Change Big Change is our grassroots initiative that empowers individuals and communities to make a big difference in building resilience in young Australians through collective small actions. By supporting and amplifying the efforts of local community partners we aim to create a ripple effect of positive change, demonstrating that small contributions can lead to significant impact.

INDUSTRY IMPACT HUB

An initiative of Telco Together Foundation

The Telco Industry Impact Hub serves as a collaborative forum for telecommunications companies to address intricate and pressing social issues. Within the Impact Hub, we:

- **Foster Innovative Projects:** We initiate projects that leverage the telecommunications industry's unique strengths in technology, extensive reach and resources.
- **Scale Impactful Solutions:** We identify approaches that benefit from industry-wide involvement and can be scaled to make a meaningful difference in the broader community.
- **Drive Tangible Outcomes:** We actively engage with our members to deliver tangible and measurable results, ensuring that our initiatives create a lasting impact.
- **Facilitate Engagement:** We act as a pivotal point of engagement between our roundtable members and key stakeholders within the telecommunications industry and across other sectors, including government.

Our roundtable members are esteemed representatives from telecommunications companies, united by a shared commitment to social responsibility and leveraging the industry's potential for positive change. Their unwavering dedication and collaboration are at the core of the Impact Hub's success, and we deeply appreciate their commitment to making a meaningful difference in the lives of individuals and communities.

We engage closely with subject matter experts, across both streams of our work, including Industry, Government, Research bodies and frontline organisations providing vital support to Australian people. We couldn't achieve the depth of our work without their valuable time and contribution.



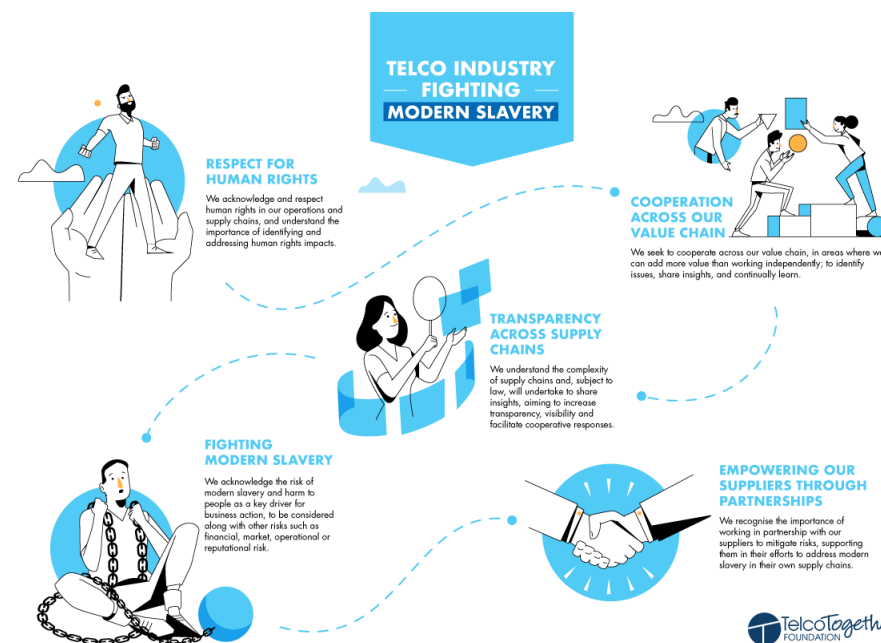
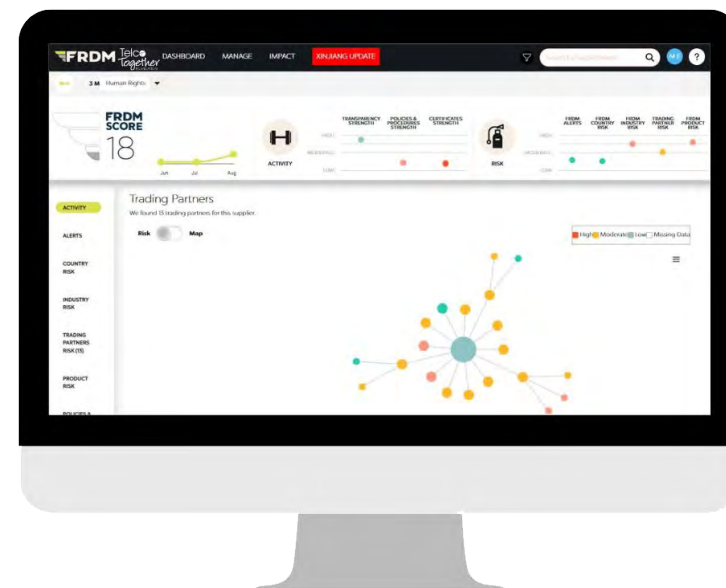
Modern Slavery

Our first Modern Slavery Round Table was held in June 2019 and was well attended with representatives from Telstra, Optus, TPG Telecom (formerly Vodafone Australia), Vocus Group, Aussie Broadband and Amaysim.

In December 2020 together with our members we presented the Australian Telecommunications Leadership Statement on Human Rights & Modern Slavery to send the clear public message that the elimination of modern slavery is a priority for the sector.

Our important work continues in our current exploration of grievance mechanisms and supplier training.

The Modern Slavery Supplier Risk Platform: Following an extensive tender process our MS Roundtable members selected FRDM as their vendor of choice to enable telcos to collaboratively manage and mitigate modern slavery risk to humans.





**INDUSTRY
IMPACT
HUB**

An initiative of
Telco Together Foundation



Domestic & Family Violence

DFV Action Framework: We've continued to support the 18 telcos who have taken the DFV Pledge to continuously improve their support for DFV victims and survivors. The DFV Action Framework, and its choice of four Action Plans enable telcos of any size or type to take meaningful action. It is available to all telcos, across the industry, regardless of whether they are a TTF member.

Insights Series: We've facilitated DFV Insights Series events, covering crucial topics such as Vicarious Trauma and 'Red Flags' in cases of Technology-Facilitated Abuse (TFA), enhancing awareness and responsiveness across the industry.

We continue to embrace the development of new initiatives; each working in concert to strengthen the DFV support telcos can provide to their customers and employees.



1 IN 6 WOMEN AND 1 IN 16 MEN IN AUSTRALIA HAVE EXPERIENCED PHYSICAL OR SEXUAL VIOLENCE FROM A CURRENT OR PREVIOUS COHABITING PARTNER.*

*Australian Government, Australian Institute of Health and Welfare, Family, Domestic and Sexual Violence in Australia: Continuing the National Story, 2019

AUSTRALIAN TELCOS HAVE LONG MANAGED THE **GROWING** CHALLENGE OF DOMESTIC & FAMILY VIOLENCE, WHICH IS A COMPLEX AND, SADLY, **EVER-ADAPTING** ISSUE.



ADAPT

Even the most socially responsible telcos have to continuously adapt and evolve to their ever-changing environments. The purpose and focus of the Adapt Action Plan is to review your approach to the issue of domestic and family violence within the context of your newest employees and customers and/or your strategy.

EMBED

Your products and services are your best and sometimes your only opportunity for customers to interact with your employees. With 1 in 6 women and 1 in 16 men in Australia having experienced physical or sexual violence from a current or previous cohabiting partner, we know that your customers and employees are not immune. The Embed Action Plan places your DFV victims/survivors at the centre of your products and services.

DOMESTIC & FAMILY VIOLENCE ACTION PLAN FRAMEWORK

INFLUENCE

The purpose and focus of the Influence Action Plan is to extend your sphere of influence beyond your immediate employees and customers, to the wider community. As an industry we are unique in that we have direct access to nearly every business and consumer in the country. That provides an opportunity for a level of responsibility that goes beyond company-specific customers and employees.

TAILOR

An appropriate response to one customer may be a harmful response to another. The Tailor Action Plan enables a telco to deviate away from mainstream processes and systems, to be able to customise an individualised response to the victim/ survivor. Employees are given the authority to be able to provide this tailored response.



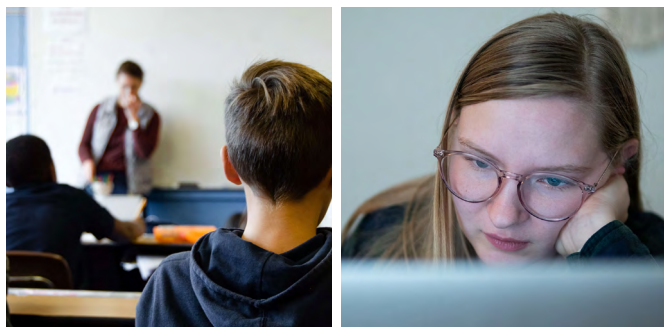
SMALL CHANGE **BIG CHANGE**

building resilient young australians

Small Change Big Change stands as the flagship initiative of our philanthropic endeavours, serving as the direct link between generous donors and our esteemed community partners. This program seamlessly integrates on-bill donations for our members' customers, nurturing sustained engagement and fostering opportunities for collective giving. With the unwavering support of over 20,000 passionate donors who contribute as little as \$1 a month.

Corporate Volunteering

Whether in-person or from remote locations, staff engage in skilled volunteering and fundraising efforts as needed and requested by our community partners. This collaborative approach exemplifies our commitment to creating positive change in the places where it matters most.



Workplace Giving

Workplace Giving is where industry employees come together to make a significant difference. Through

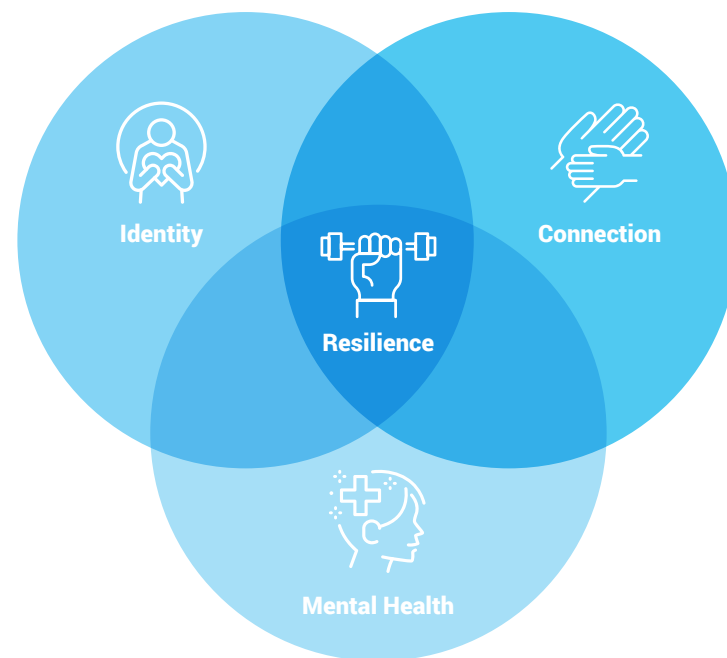
micro-donating facilitated by payroll platforms, employees contribute in periodic salary cycles. This sustained effort ensures that our collective giving is not just a one-time gesture but a recurring commitment to support the causes that resonate with our community partners.



On-Bill Donations

Our commitment to philanthropy extends beyond our organisation to our valued members' customers. Through

On-Bill Donations, we empower business and consumer customers to engage in micro-donating via electronic transactions. These contributions are seamlessly integrated into their monthly bills, providing an effortless way for customers to be part of the change-making process.

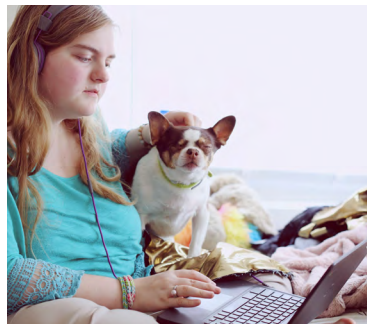


Community Partners

At Small Change Big Change, our commitment to building resilience in young Australians is amplified through the invaluable partnerships we nurture. In the pursuit of our mission to harness the power of technology for social good whilst aligning to our strategic pillars of resilience, we are honoured to collaborate with esteemed community partners who share our vision of a better, more inclusive future. As we move forward, we are dedicated to continuing our backing of our community partners to drive meaningful change, showcase icons of impact, and build a resilient future for youth across the nation.



One of our key community partners, Reach Out Australia, plays a pivotal role in addressing the critical issue of mental health and well-being among young Australians. Through innovative digital platforms and support services, Reach Out Australia empowers young people to seek help, find resilience, and build brighter futures. Connecting with approximately 190k users each month across their website as well as introducing new services such as PeerChat which has delivered 950 sessions since launching in 2022. Our partnership with Reach Out Australia exemplifies our dedication to enhancing the well-being of youth, harnessing the potential of technology to provide support when and where it's needed most.



Red Dust Role Models embodies our belief in the transformative power of education and positive role models. Together, we work to inspire and empower Indigenous youth in remote communities, delivering health and well-being programs, cultural experiences, and educational opportunities. Significantly, this year marks a momentous 50-year anniversary for Red Dust Role Models as they proudly commemorate their enduring commitment to bilingual education in Utju, Australia. This achievement serves as a powerful testament to their unwavering dedication to community engagement. It underscores the profound impact on the empowered community members such as Tarna Andrews who champions Red Dust's support, as well as the lasting transformation they ignite among the youth they passionately collaborate with. Our partnership with Red Dust Role Models reflects our dedication to promoting equality, embracing cultural identities, and supporting communities often facing unique challenges.



The Beacon Foundation stands as another pillar of our community partnership ecosystem. Together, we are committed to fostering a sense of purpose, skills, and employability among young Australians. In May 2023, the Beacon Foundation achieved a significant milestone when it virtually presented its Year 10 Multi-engagement pilot program at the OECD's "Disrupted Futures," earning international recognition as a best-practice example of evidence-driven career guidance. Through our collaboration, we aspire to bridge the connection between education and employment, ensuring that young people have the tools and guidance they need to make informed career choices and thrive in the workforce.



Member Spotlight

“When you bring the power of technology together with the will to want to change the world, we can absolutely look forward to a brighter and more sustainable future.”

Vicki Brady



Our industry is in the unique position of having access to almost every Australian, which brings with it the opportunity to drive positive change. We're incredibly proud of our long-standing relationship with the Telco Together Foundation and what we have achieved together as an industry to improve the lives of our communities.

For Telstra, doing business responsibly means doing the right thing – for our customers, our people and the communities we serve. We believe every company has a responsibility to operate sustainably and actively consider the impact it creates for customers, communities and the environment. This is why 'doing business responsibly' is one of the key pillars of our T25 strategy and the foundation of our refreshed sustainability strategy.

Our ability to deliver on our sustainability strategy is highly dependent on the strength of our stakeholder relationships and partnerships, such as with the Telco Together Foundation. Through our involvement in the Telco Together Industry Impact Hub we have helped shape some significant milestones for the industry, including the development of an industry wide Domestic and Family Violence Action (DFV) Plan Framework.

Having access to safe communication for people experiencing domestic and family violence is a lifeline and we play a significant role in helping support our customers affected by DFV. This year our dedicated customer specialists continued to support and care for customers affected by DFV; working one-on-one with affected customers to ensure they can maintain a safe

connection. We also provided 10,489 customers impacted by DFV, homelessness or natural disasters with a free \$40 pre-paid mobile recharge.

Our Safe Connections partnership with the Women's Services Network (WESNET) also continues to make a significant impact. Through the program we provide a smart phone, a pre-paid starter kit and information to help those impacted by DFV stay safely connected. Since the program began in 2014 it has delivered more than 38,000 phones to women, including 1,400 in FY23.

The Telco Together Foundation brings the telecommunications industry together as a force for good and we look forward to further contributing to collectively address some of society's most challenging issues.



Financial Summary

Summary Income Statement

Year ended 30 June 2023

	2023	2022
Operating Revenue		
Fundraising Revenue	212,469	213,701
Corporate Donations	377,463	517,083
Other Income	2020	111,489
Total Operating Revenue	591,952	842,273
Operating Expenses		
Staff	434,072	440,558
Fundraising Expenses	9,270	10,381
Administrative Costs	92,974	51,005
Other Expense	66,860	
Total Operating Expenses	603,176	501,944
Distributions to Community Partners	165,000	213,000
Surplus/Deficit	-176,224	127,329

100% of Fundraising Revenue is distributed to Telco Together Community Partners. Any difference between Fundraising Revenue and Distributions to Community Partners is due to the final disbursement falling outside of the reporting period. Other Income and Other Expenses relate Impact Hub Programs.

Summary Balance Sheet

Year ended 30 June 2023

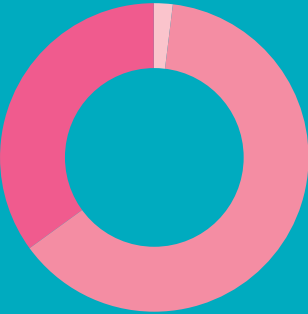
	2023	2022
Assets		
Cash and Cash Equivalents	153,290	252,732
Accounts and Other Receivables	1,589	81,521
Other Assets	2,180	1,635
Non Current Assets		
Property, Plant, Equipment	10	19
Total Assets	157,069	335,907
Liabilities		
Accounts and Other Payables	33,164	39,080
Provisions	51,094	37,410
Total Liabilities	84,258	76,490
Non Current Liabilities		
Provisions	4,525	14,898
Net Assets	68,286	244,519

These reports are a summary of the audited accounts of the Telco Together Fund. A full set of these financials, as well as the financials of the Telco Together Foundation, can be found at www.telcotogether.org

Financial Snapshot

Types of revenue

Corporate Donations are those received from member organisations and benefactors to cover the running costs of the Foundation. Fundraising Revenue is any donation received from general fundraising activities across the industry.

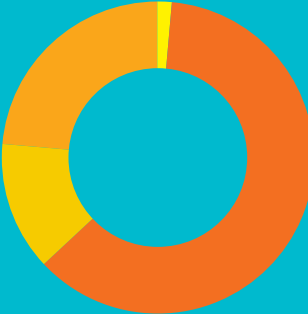


Total Revenue Breakdown

\$212,469	Fundraising Revenue
\$377,463	Corporate Donations
\$2,020	Other Revenue

How we spend our money

The costs of the Foundation are covered by Corporate Donations from our members and generous benefactors, however the Foundation has a strong focus on cost control and benefits from many generous organisations provisioning pro bono support.



Major Expenses Breakdown

\$9,270	Fundraising Expense
\$434,072	Foundation Staff
\$92,974	Admin Costs
\$165,000	Distributions to Community Partners

Members & Supporters

Members



OPTUS

tpg TELECOM

VOCUS



Friends of the Foundation

COMMSDAY

KING & WOOD
MALLESONS
金杜律师事务所

LANDER
& ROGERS



Telco Together Foundation recognizes individuals and organisations who have donated \$5,000 or more in cash or pro bono services as friends of the foundation. Thank you to everyone for your generous support.

Benefactors

Bowen Family Trust
Max Bowen
Philip Cornish

Board Structure

Board of Directors

This year we welcomed Janet Granger-Wilcox to the Board of Directors. After more than a decade Vaughan Bowen founder and director stepped down. We wish to thank Vaughan for his passion and insight to start the foundation in 2012 and for your guidance through the ensuing decade. We look forward to your continued support and involvement with the Advisory Board.



Michael Stanley
Chair



Renee Bowker
Executive Director



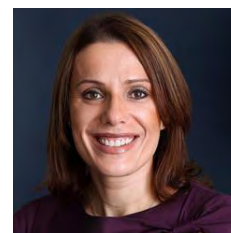
Janet Granger-Wilcox
Non-executive Director



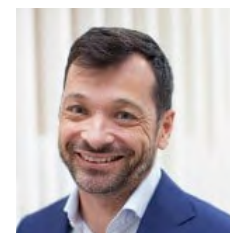
Philip Cornish AM
Non-executive Director



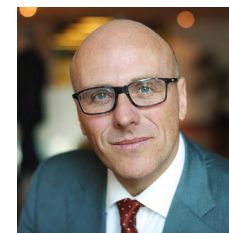
David Shewring
Non-executive Director



Jackie Solakovski
Non-executive Director



Jono Nicholas
Non-executive Director



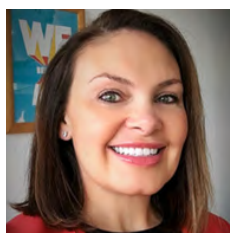
Vaughan Bowen
Non-executive Director

Advisory Board

A special thank you to outgoing Advisory Board member; Ashe-Lee Jegathesan (Uniti Group Limited) for your contribution this Financial Year. A warm welcome to Annabel Allen (Uniti Group Limited) and Vaughan Bowen to the Advisory Board



Michael Stanley
Chair
Telco Together
Foundation



Vanessa Hicks
Group Executive,
People Experience
TPG Telecom



Christy Ditchburn
Sustainability Principal
Telstra



Helen Maisano
Director Group
Sustainability
Optus



Louisa Harris-Baxter
Head of ESG
Vocus Group



Annabel Allen
Uniti Group Limited



**The industry's foundation for collectively
addressing social challenges within our
increasingly connected world.**

Level 10/452 Flinders St,
Melbourne VIC 3000

info@telcotogether.org

www.telcotogether.org

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ABN: 91 256 972 804